



Human Performance International, Inc.
16419-C Northcross Drive
Huntersville
NC 28078

Dear Dr. Dallaire,

I wanted to take this opportunity to thank you and your staff for your efforts on our behalf in 2003. As you are aware, we were finally successful in winning the CART World Series with our driver Paul Tracy. I believe firmly, that the inclusion of the A.C.T. Model in our day to day activities was a significant contribution to our Team's success.

In today's world it is uncommon to find a team oriented program that delivers immediate and lasting benefits to not only the team, but also to the individual members of the team. Upon completion of your program and with the help of your follow up support, our team became much more cohesive, focused and goal orientated. Every member of our team was able to take your principles and apply them to his or her specific job description, regardless of their job description. I only wish that we had become more deeply involved in the program sooner, who knows what results we may have achieved!

As you are also aware, many of our employees were a little skeptical about the program and perhaps only began to adopt the processes a little warily. However, without exception, every team member has since commented to me on the beneficial effects that the program has had on their work performance but also their quality of life at home.

On behalf of everyone here, please accept our sincere thanks.

Also, please feel free to make my name and numbers available to any prospective clients who would like to talk to me about your program. Everyone should have the chance to enjoy and adopt this wonderful benefit.

Most Sincerely

A handwritten signature in blue ink, appearing to read "Neil Micklewright".

Neil Micklewright
Vice President of Operations

Player's-Forsythe Racing Team Ltd.

RACE SHOP: 7231 GEORGETOWN ROAD, INDIANAPOLIS, INDIANA 46268 • TEL: (317) 216-9000 • FAX: (317) 216-9099

CORPORATE OFFICE: 1111 SOUTH WILLIS AVENUE, WHEELING, ILLINOIS 60090 • TEL: (847) 541-8300 • FAX: (847) 541-8301